



**Dorset New Build
Snagging Surveys**

Snagging Surveys in Occupied Properties (Covid-19)

Before your survey

At the time of booking, you will be asked if anyone at the inspection property is self-isolating or has any symptoms associated with coronavirus (a fever, a new & persistent cough or flu-like symptoms) or has been asked to shield (i.e. those who are clinically extremely vulnerable).

If anyone is isolating or shielding, your survey will be postponed to a later date.

You will also be asked if anyone in the property is over 70 or in a high-risk group.

In these cases, individual risks will be discussed and measures to mitigate risks will be agreed. These could include vacating the property for the duration of the internal part of the survey, discussing how to avoid close contact with the surveyor if vacating the property is not possible, and making sure all parties have a thorough understanding of what the survey involves and what precautions the surveyor will take.

Our surveyor is self-monitoring daily for any signs or symptoms of coronavirus and will isolate immediately if they have any concerns. In this case, surveys will be postponed to a later date.

During your survey

Whenever possible, we will ask that properties are vacated for the duration of the survey (in line with government guidance).

If properties cannot be vacated, occupiers must stay at least 2m from the surveyor at all times. The best way to achieve this is by staying in one designated room for the duration of the survey, then leaving that room when the surveyor needs to inspect it.

The surveyor will confirm whether anyone who lives at the inspection property is shielding, self-isolating, or has any symptoms associated with coronavirus (a fever, a new & persistent cough or flu-like symptoms).

If there is deemed to be a risk, the survey will be postponed to a later date.

When on site, our surveyor will maintain strict personal hygiene, using hand sanitisers, gloves, face coverings (where necessary), wipes and soap & water at regular intervals and before and after touching surfaces. Surfaces that are touched should be wiped down after the visit to reduce risk still further.

We ask that occupiers leave all internal doors open, to minimise the need for surveyors to touch surfaces.

Our surveyors have been asked to decline handshakes and maintain a distance of at least 2m from others at all times.

**Dorset New Build Snagging Surveys is a Trading Division of
ENGLISH OAK PROJECTS LIMITED**

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